



Training

iNTCCM - International Certified Professional in Configuration Management - Foundation

Contents

Current Information & Communication Technology systems become more and more complex and entwined. Still those systems are pressed to deliver as fast as possible (time to market); this pressure is also felt in the design -, development - and test teams. In order to be more effective and efficient the Configuration Management process plays a vital role. Connecting with other processes of the IT department / project, such as quality management, release management, change management and of course design, development and testing, it will help the IT department / project to be (and stay) in control of their products and processes whilst preventing re-work.

This training provides the basic knowledge of the configuration discipline within Information & Communication Technology (ICT) and is independent of the subject (software, hardware), life cycle phases (design, development, test, operations) and methods / standards (agile development, service management, ITIL, ISO standards).

After this training a foundation student will:

- know the specific terminology and concepts of configuration management;
- be able to recognize what belongs to configuration management and what does not;
- know what has to be accomplished when performing configuration management tasks;
- be able to execute the tasks of configuration management.

Target audience

The target audience is anyone directly involved in configuration management, such as:

- CM-managers;
- CM-librarians;
- CM-consultants;
- Project / programme managers;
- Quality managers;
- Software development managers;
- Business analysts;
- IT directors;
- Management consultants;
- Others who are involved in development and usage of components under CM during development, verification and validation activities, and during deployment / operations of those components.

Pre-requisite

For this training there is no pre-requisite, however for future practitioner trainings the foundation certificate is mandatory to enter those courses.

Duration: 3 days